

## **Cancellation and Documentation Policy**

Cancellation Policy: To ensure a smooth booking experience for all customers, we kindly ask that any cancellations be made at least 24 hours in advance. If you cancel your reservation at least 24 hours before your scheduled rental, you will receive a full refund. However, cancellations made within 24 hours of the rental pickup time will result in a 100% charge of the total rental cost.

Documentation Requirements: In order to proceed with your rental, it is required that you provide valid documentation, including a driver's license verification and proof of valid insurance coverage. If these documents are not provided at the time of pickup, we will unfortunately be unable to proceed with your rental, and you will be charged 100% of the total rental fee.

By booking with us, you agree to these terms and conditions. If you have any questions or need assistance, please feel free to contact us.